



Senior-Friendly Moving Services & HKK Care Insurance

Relocating in later life — or when care is needed — deserves more than a standard removal service. Butler Umzüge GmbH combines professional expertise with compassionate support, helping seniors, disabled individuals, and their families move safely and with confidence across Germany and Europe.

BUTLER UMZÜGE GMBH

MIT VERTRAUEN UMZIEHEN

About This Presentation

What You Will Learn Today

This guide walks you through everything you need to know about senior-friendly relocation — from understanding the unique challenges of moving in later life, to leveraging HKK care insurance benefits that can significantly reduce your financial burden.



Senior Relocation Challenges

Understanding the emotional and physical dimensions of moving in later life.



Services Available

Tailored solutions from Butler Umzüge GmbH for seniors and care-dependent individuals.



HKK Financial Support

How HKK care insurance can reimburse moving costs for eligible policyholders.



Planning & FAQs

Practical tips for a smooth move and answers to the most common questions.

The Unique Challenges of Senior Relocation

For older adults and those with care needs, moving is rarely just a logistical task. It is a deeply personal life transition that involves emotional, physical, and practical dimensions all at once — requiring care, patience, and specialist expertise.



Emotional Hurdles of Leaving Home

Leaving Behind Memories

A home is more than four walls — it holds decades of memories, family milestones, and a sense of identity. Leaving it behind can feel like a profound personal loss, triggering grief, anxiety, and disorientation, even when the move is the right decision.

Adjusting to a New Environment

Settling into a new home takes time. For seniors, unfamiliar surroundings, new neighbours, and changed routines can feel unsettling. Compassionate moving professionals acknowledge these feelings and help create a sense of familiarity from day one in the new home.

Physical Demands and Safety Risks

The physical act of packing, lifting, and organising can be genuinely hazardous for older adults — particularly for those with reduced mobility, chronic health conditions, or post-surgical limitations.

Risk of Injury

Heavy lifting and repetitive bending place seniors at heightened risk of falls, muscle strain, and cardiovascular stress.

Professional movers remove this risk entirely by taking over all physical tasks.

Managing Medical Equipment

Moving with oxygen devices, wheelchairs, hospital beds, or other medical apparatus requires careful, knowledgeable handling to ensure safety and functionality upon arrival.

Fatigue and Overwhelm

Even the decision-making process — what to keep, what to donate, how to pack — can be mentally and physically exhausting.

Having professional support reduces this burden significantly.

Compounded Challenges for Disabled Individuals

For care-dependent or disabled seniors, the challenges of relocation are significantly greater. Accessibility at every stage — from the current home, through transport, to the new residence — must be carefully planned and coordinated in advance.

Accessible Transport

Vehicles must accommodate wheelchairs, mobility aids, and specialist equipment without compromising safety or dignity.

Barrier-Free Access

New homes must be evaluated for step-free access, wide doorways, and adapted bathrooms before the move takes place.

Caregiver Coordination

Moves must be timed and structured in collaboration with healthcare providers and family caregivers to ensure continuity of care.



CHAPTER 2

Senior-Friendly Moving Services

Tailored, compassionate relocation support for elderly and care-dependent individuals — covering every step from first consultation to final placement in the new home.

What Makes a Move Truly Senior-Friendly?

A genuinely senior-friendly moving service goes far beyond shifting boxes. It is a holistic, person-centred approach that prioritises the wellbeing, safety, and dignity of the client at every stage of the process.



Personalised Planning

Professionals work closely with seniors and their families to create a bespoke moving plan that accounts for specific health needs, preferences, and timelines.



Furniture Arrangement

Movers set up the new home in a way that is both functional and familiar, helping seniors feel comfortable and settled from the very first day.



Packing & Unpacking

From carefully sorting cherished belongings to safely packing and unpacking them, all physical tasks are handled so seniors can focus on the transition itself.



Specialist Equipment

For individuals with mobility challenges, services include wheelchair-accessible vehicles, stair lifts, and other assistive tools to ensure a safe and dignified move.

The Human Touch: Emotional Support During the Move

Moving is not just a physical transition — it is a deeply emotional one. Reputable senior-focused moving companies train their teams to recognise signs of distress, to communicate with patience and empathy, and to actively involve seniors in every decision throughout the process.

This means slowing down when needed, listening carefully, and never making a client feel rushed or sidelined. The goal is for every senior to feel respected, heard, and genuinely cared for — not just efficiently relocated.

Signs of a Truly Compassionate Mover

- Takes time to understand the client's personal story
- Involves seniors in decisions — never imposes choices
- Handles sentimental items with extra care and attention
- Communicates clearly and calmly throughout
- Offers flexible scheduling to reduce pressure

Moving Services for Disabled Seniors

Disabled seniors require a level of planning, expertise, and sensitivity that goes beyond standard removal services. From barrier-free logistics to safe handling of medical devices, specialist movers ensure the entire process is safe, dignified, and seamlessly coordinated.



Specialist Services for Disabled Individuals



Barrier-Free Moving Solutions

Every aspect of the move — from loading to delivery and unpacking — is planned to ensure full accessibility. New homes are assessed for step-free entry, appropriate room widths, and adapted facilities before moving day.



Medical Equipment Handling

Essential medical devices such as hospital beds, oxygen concentrators, mobility aids, and monitoring equipment are packed, transported, and reinstalled with precision, ensuring no interruption to care routines.



Caregiver & Healthcare Coordination

Move timings are aligned with care schedules. Movers liaise directly with caregivers, family members, and healthcare providers to ensure continuity of support throughout the relocation process.

CHAPTER 3

HKK Care Insurance & Moving Cost Support

HKK health and care insurance offers targeted financial assistance for policyholders whose relocation is driven by medical or care-related necessity — significantly reducing the cost burden for eligible seniors.

Health Insurance Policy

Erkrankungsfall
Ihre Krankenkasse ist verpflichtet, Sie bei einem Krankheitsfall zu versichern.

Signature: _____

Name: _____

Wohnort: _____

Insicherung: _____

Die Krankenkasse ist verpflichtet, Sie bei einem Krankheitsfall zu versichern. Sie sind verpflichtet, Ihre Krankenkasse zu informieren, wenn Sie sich in Deutschland aufhalten.

Die Krankenkasse ist verpflichtet, Sie bei einem Krankheitsfall zu versichern. Sie sind verpflichtet, Ihre Krankenkasse zu informieren, wenn Sie sich in Deutschland aufhalten.

Region: _____

PLZ: _____

Stadt: _____

Ort: _____

Postfach: _____

Strasse: _____

Signature

Name

How HKK Supports Your Move

HKK (Handelskrankenkasse) is one of Germany's trusted statutory health insurers. For members who need to relocate due to health, disability, or care requirements, HKK provides a range of meaningful financial benefits — making a challenging transition considerably more affordable.

HKK Financial Benefits at a Glance



Relocation Cost Reimbursement

When a move is deemed medically necessary, HKK provides financial assistance to cover transport, packing, and related moving expenses.



Care Fund Support

Seniors in receipt of care benefits (Pflegeleistungen) may qualify for additional Pflegekasse funding to partially or fully cover moving costs.



Nursing Care Relocation Aid

Individuals transitioning into nursing homes or assisted living facilities receive specialised support from HKK to facilitate this significant move.



Accessible Services Coverage

Where specialist equipment or home modifications are required during relocation, HKK may cover these expenses under its accessible living provisions.

Who Is Eligible for HKK Moving Support?


HKK's relocation support is not universally available — but if you or a loved one meets the key criteria, the financial relief can be substantial. Eligibility centres on the medical or care-related necessity of the move.

Eligible Situations Include

- Relocating to a barrier-free or adapted home
- Moving closer to essential healthcare facilities
- Transitioning to a nursing home or assisted living
- Moving due to a physician-certified health condition
- Individuals with assigned Pflegegrad (care level 1–5)

Important Notes

Eligibility is assessed on a case-by-case basis. It is strongly recommended that you contact HKK *before* finalising any moving arrangements. Early consultation ensures you understand which costs will be covered and what documentation is required to support your claim.

 Always consult HKK before your move — retroactive applications may not be accepted.

Moves That May Qualify for Reimbursement

→ Medically Necessary Relocation

A move recommended or required by a treating physician — for example, relocating to ground-floor accommodation due to a cardiac condition or post-surgery mobility limitations.

→ Transition to Accessible Housing

Moving to a barrier-free home that meets the physical needs of a disabled or mobility-impaired individual, enabling greater independence and safety in daily life.

→ Proximity to Caregivers or Facilities

Relocating to be closer to a family caregiver, community care service, or specialist healthcare provider when distance was previously hindering adequate care.

→ Entry into Nursing or Assisted Living

The transition from private home to a nursing home or senior residential facility — one of the most significant moves a senior can make, and one where HKK support can be most impactful.

The Role of the Pflegekasse

The **Pflegekasse** (care fund) sits within the German statutory social insurance system and is the primary body responsible for funding care-related moving costs. If you hold a recognised **Pflegegrad** (care level 1 to 5), you have a stronger basis for financial support when your move is care-motivated.

The Pflegekasse can contribute to costs including professional moving services, barrier-free modifications at the new property, and transport of specialist medical equipment. The exact reimbursement amount depends on your Pflegegrad, individual circumstances, and the documented necessity of the move.

Pflegegrad & Support Potential

- **Pflegegrad 1–2:** Basic support for low-care needs
- **Pflegegrad 3:** Moderate financial assistance available
- **Pflegegrad 4–5:** Highest support levels for complex care moves

Contact HKK or your Pflegekasse directly to determine your exact entitlements before booking any services.

Understanding the Umzugszuschuss

"An **Umzugszuschuss** (moving cost subsidy) is a financial contribution provided by your care insurance or health fund to help offset the costs of a medically or care-related relocation."

This subsidy is not a loan — it is a direct financial contribution that reduces what you pay out of pocket. The amount varies depending on your insurer, care level, and the specific circumstances of your move. Key steps to access it include obtaining a medical certificate, a formal moving cost estimate, and submitting a written application to HKK or your Pflegekasse before the move takes place.

- ✔ Applying early and with complete documentation significantly increases the likelihood of approval and maximises the reimbursement you receive.

Documentation Required for HKK Moving Support

Applying for HKK reimbursement requires careful preparation. Gathering the right documents in advance avoids delays and ensures your application is processed efficiently.

1

Medical Certificate

A certificate from your treating physician confirming that the relocation is medically necessary or directly related to your care needs.

2

Proof of Necessity

Documentation evidencing why the current home is no longer suitable – for example, structural barriers, distance from care services, or health-related safety concerns.

3

Detailed Cost Estimate

A written, itemised quote from a recognised moving company such as Butler Umzüge GmbH, clearly outlining all services and associated costs.

4

Insurance Policy Details

Your HKK membership number, Pflegegrad documentation (if applicable), and any prior correspondence with HKK regarding your move.

HKK Support Across Germany

HKK's relocation support is not limited to a single city or region. Eligible policyholders can access financial assistance for moves across the whole of Germany — including major cities such as Hamburg, Bremen, Berlin, and Rostock — as long as the relocation meets the required criteria for medical or care-related necessity.



CHAPTER 4

Butler Umzüge GmbH

Germany's trusted partner for senior and accessible relocation — combining professional expertise with genuine compassion since our founding in Berlin.

Why Butler Umzüge GmbH?

Butler Umzüge GmbH is a Berlin-based removal company serving clients throughout Germany and Europe. We have built our reputation on one promise: **Mit Vertrauen Umziehen** — Moving with Trust. For seniors, disabled individuals, and families navigating complex relocations, this is not just a tagline — it is how we work every day.



Our Core Service Offering



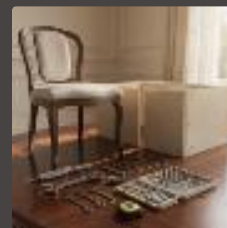
Packing & Unpacking

Professional, careful packing of all belongings — including fragile and sentimental items — using high-quality materials. Full unpacking and placement at the destination included.



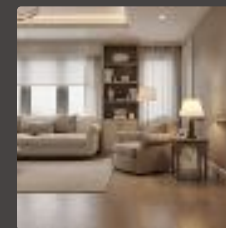
Transportation

A modern fleet of vehicles tailored to each move — including wheelchair-accessible options for clients with mobility needs. All transport is fully insured for peace of mind.



Furniture Disassembly & Reassembly

Careful dismantling of furniture before the move and professional reassembly in the new home, ensuring everything is safe, stable, and correctly positioned.



Senior & Accessible Moves

Specialised planning for seniors and individuals with disabilities, including barrier-free logistics, medical equipment handling, and caregiver coordination.

Our Partnership with HKK

A Trusted HKK Partner

Butler Umzüge GmbH works directly with HKK and the Pflegekasse to support clients through the reimbursement process. We provide detailed, itemised cost estimates in the exact format required for insurance applications, helping to maximise your chances of approval and reimbursement.

How We Support Your Application

- Provide formal written cost estimates for submission to HKK
- Advise on which services are typically reimbursable
- Coordinate scheduling with care providers and insurers
- Support documentation with move-specific detail
- Available for consultations Monday–Saturday, 8:00–22:00

Our Berlin Base & Nationwide Reach

Our headquarters are centrally located in Berlin at **Alt-Friedrichsfelde 90, 10315 Berlin** — easily reachable by public transport and with ample parking for in-person consultations. From here, our teams operate across all of Germany and into Europe, providing the same high standard of senior-friendly service wherever you are located.



Extended Hours for Your Convenience

6

Days a Week

Monday to Saturday — always available for consultations, quotes, and support.

14h

Daily Availability

08:00 to 22:00 — extended hours that fit around your schedule and care routines.

1

Free Estimate

Every enquiry begins with a no-obligation, detailed moving cost estimate at no charge.

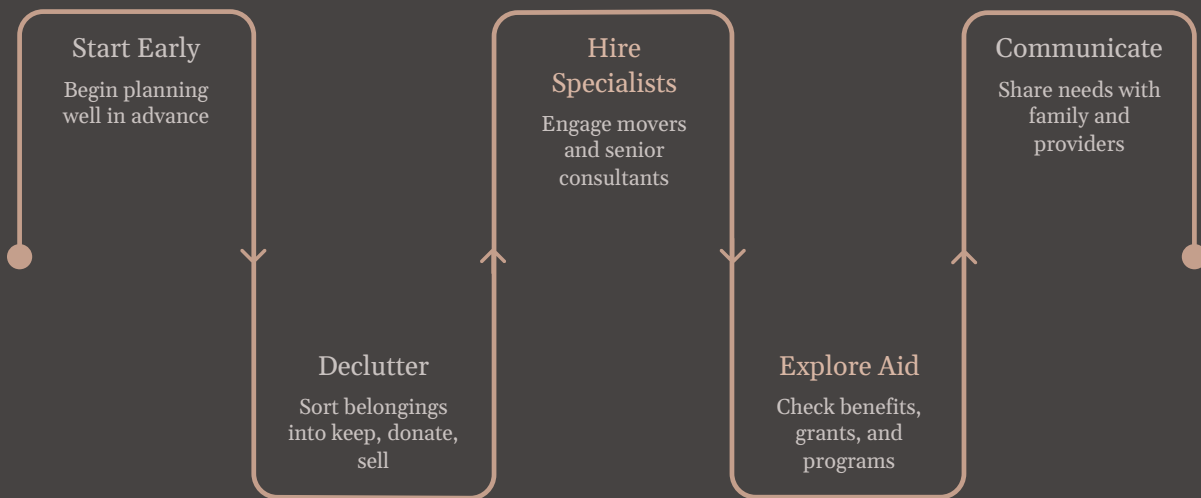
We understand that seniors and their families often need to consult outside of standard business hours. Our extended availability means you can reach us at a time that suits you — without pressure or urgency.

CHAPTER 5

Planning Your Move

A well-planned move is a stress-free move. Whether you are relocating for health reasons, downsizing, or transitioning to a care facility, these practical steps will help you prepare with confidence.

Five Steps to a Successful Senior Move



Each of these steps builds on the last — beginning your planning process early gives you the time and clarity to handle every subsequent stage with minimal stress and maximum support in place.



Step 1: Start Early

The earlier you begin planning your move, the better. For seniors and care-dependent individuals, a minimum of **eight to twelve weeks** lead time is strongly recommended. This provides space for medical consultations, insurance applications, property searches, and the emotional process of deciding what to take and what to leave behind.

Early planning also means you can book the best time slots with specialist movers, apply for HKK reimbursement before the move (as required), and avoid the anxiety of last-minute decisions.

Early Planning Checklist

- Set a provisional moving date at least 8–12 weeks ahead
- Notify HKK and apply for moving cost support early
- Arrange medical certificates if required
- Contact Butler Umzüge GmbH for a free cost estimate
- Inform family members and caregivers of the timeline

Step 2: Declutter with Care

Sorting through a lifetime of possessions is one of the most emotionally demanding parts of any move — and one that should never be rushed. Approach decluttering gradually, category by category, and always involve the senior in every decision. Nothing should be discarded without their knowledge and consent.

Keep

Items of genuine daily use, strong sentimental value, or those needed for health and care — furniture, medical aids, cherished family items.

Donate

Functional items no longer needed that could benefit others — furniture, clothing, books, kitchen equipment in good condition.

Discard

Items that are broken, expired, or no longer of use — ensuring the new home starts fresh, uncluttered, and tailored to current needs.

Step 3: Hire the Right Professionals

Choose Senior-Specialist Movers

Not all removal companies have the training, equipment, or sensitivity required for senior relocations. Look for companies with a demonstrable track record in elderly and accessible moves — such as Butler Umzüge GmbH.

Request a Detailed Written Quote

A formal, itemised quote is essential — both for your own budgeting and as a required document for any HKK or Pflegekasse reimbursement application.

Confirm Accessibility Arrangements

Discuss any mobility or accessibility requirements explicitly with your moving company before the move. This includes vehicle type, stair navigation, and setup arrangements at the new home.

Step 4: Explore All Financial Aid Options

Many families are unaware of the full range of financial support available for care-related moves. A short consultation with HKK or your Pflegekasse before making any commitments can reveal significant funding opportunities — from full reimbursement of moving costs to subsidies for accessible home modifications.

- ③ Contact HKK directly at the start of your planning process — not after the move. Retroactive reimbursement is rarely possible and applications submitted in advance receive the most thorough consideration.



Step 5: Communicate Your Needs Clearly

A successful move depends on clear, honest communication between all parties involved — the senior, family members, caregivers, and the moving company. No detail is too small to mention.

Accessibility Requirements

Be specific about mobility aids, lift access needs, doorway widths, and any physical limitations that will affect how the move is conducted.

Emotional Boundaries

Let the team know which items carry the greatest sentimental significance, and if the client needs more time or breaks during the process. A good mover will adapt.

Medical and Care Needs

Share relevant medical information with your moving team — including the need to maintain access to medication, equipment, or care routines throughout the moving day.

Caregiver Schedules

Align the moving timeline with existing care schedules to ensure there is no gap in essential daily support during or immediately after the move.

CHAPTER 6

Frequently Asked Questions

Practical answers to the most common questions about senior moving costs, HKK support, and how Butler Umzüge GmbH can help you through the process.

What Are Moving Costs (Umzugskosten)?

Moving costs encompass all expenses directly associated with the relocation process. For senior and accessible moves, these typically include:

Standard Moving Costs

- Transportation of belongings (vehicle and fuel)
- Packing materials (boxes, bubble wrap, tape)
- Labour costs for removal team members
- Furniture disassembly and reassembly
- Insurance for items in transit

Specialist Senior & Accessible Costs

- Wheelchair-accessible vehicle hire
- Specialist equipment transport (hospital beds, oxygen devices)
- Stair lift or platform lift services
- Additional handling time for sensitive or fragile items
- Post-move setup and furniture arrangement

Does HKK Cover Moving Costs?

Yes — under specific conditions. HKK provides financial support for moving costs when the relocation is necessitated by medical or care-related reasons. This is not a general benefit available to all policyholders, but rather a targeted support for those who genuinely need to move due to health or care circumstances.

✓ What HKK May Cover

Transport costs, packing and unpacking services, accessible vehicle hire, specialist equipment handling, and moving cost subsidies (Umzugszuschuss) for qualifying policyholders.

✗ What Is Typically Not Covered

Moves motivated purely by preference — such as wanting a larger home or relocating to a different city for lifestyle reasons — do not qualify. The medical or care necessity must be clearly documented.



What Is a Barrier-Free Move?

A **barrierefreier Umzug** (barrier-free move) refers to a relocation into a home that is fully accessible for individuals with disabilities or mobility limitations — and a moving process that is itself barrier-free at every stage. This encompasses step-free access in and out of both properties, appropriately wide doorways, adapted bathrooms, and accessible kitchen design. It also means that the moving process itself — transport, loading, and unloading — is conducted with full accessibility in mind, using appropriate vehicles and equipment throughout.

How Do I Know If My Move Is Medically Necessary?

A move may be formally classified as medically necessary if it meets at least one of the following criteria — ideally documented in writing by your treating physician or a specialist:



Physician Recommendation

Your doctor has formally advised or recommended relocation as part of your care or treatment plan.



Current Home Is Inaccessible

Your existing home can no longer safely accommodate your mobility, care, or medical equipment needs.



Distance from Care Services

You need to relocate to be within reasonable proximity of a caregiver, care facility, or healthcare provider.



Transition to Care Facility

You are moving into a nursing home, assisted living facility, or senior residential care setting.

Can I Get Assistance for Moving into Assisted Living?

Yes. Transitioning into assisted living or a nursing home (Pflegeheim) is one of the most supported move types under both HKK health insurance and the Pflegekasse. This is recognised as a significant life event with clear medical and care rationale — making it among the most straightforward cases for financial assistance approval.

The key is to apply before the move takes place, with full documentation. Butler Umzüge GmbH can assist with the formal cost estimate required as part of your application.

What Assistance Is Available?

- Moving cost reimbursement via HKK or Pflegekasse
- Specialist packing of personal and medical belongings
- Dignified transport to the care facility
- Room setup at the new facility on arrival
- Emotional support throughout the process

Is There a Limit to HKK Reimbursement?

The reimbursement amount from HKK is not fixed — it varies according to several individual factors. There is no universally published maximum, and each case is assessed on its own merits.

Your Pflegegrad

Higher care levels (Pflegegrad 3–5) generally correspond to greater financial support, as the care-related necessity of the move is considered more acute.

Documented Costs

Reimbursement is based on actual, documented costs as submitted in your formal application. A detailed quote from your moving company is therefore essential.

Nature of the Move

Transitions to nursing homes or specialist care facilities typically attract more substantial reimbursement than moves within private housing, even if both are medically justified.

Insurance Policy Terms

The specific terms of your HKK policy may influence the applicable limits. Contact HKK directly for a clear picture of your individual entitlements.

How Do I Apply for HKK Moving Support?



Beginning the application process early — ideally at least four to six weeks before your planned moving date — gives HKK sufficient time to assess your case and provides you with clarity on your financial position before committing to a moving company.

Moving Support Beyond Berlin

Nationwide Service Coverage

Butler Umzüge GmbH operates across all of Germany, not just Berlin. Whether you are relocating from Hamburg to Munich, from Bremen to Frankfurt, or anywhere in between, our teams are equipped to provide the same senior-friendly, accessible service standard throughout the country — and into wider Europe.

HKK Support Nationwide

HKK's moving cost support is equally available for relocations across Germany — including Hamburg, Bremen, Rostock, and beyond. The key criterion is the medical or care-related necessity of the move, not the geographic location. Policyholders anywhere in Germany can apply.



The Butler Umzüge & HKK Partnership in Practice

The collaboration between Butler Umzüge GmbH and HKK is designed to make the entire process as seamless as possible for the client. From the moment you contact us, we guide you through the steps — helping to assemble the documentation needed for your HKK application, ensuring our cost estimate is formatted to the insurer's requirements, and coordinating the move timing to align with your care schedule.

A Move That Respects Your Dignity

"Moving in later life is not simply about transporting belongings from one address to another. It is about preserving dignity, maintaining independence, and beginning a new chapter with confidence and care."

At Butler Umzüge GmbH, every decision we make — from staff training to vehicle selection to post-move support — is guided by respect for the individual. We understand that behind every move is a person with a unique story, and we take that responsibility seriously.

What Our Senior Clients Value Most

Trust and Reliability

"We needed a team we could trust with everything — from fragile mementos to sensitive medical equipment. Butler Umzüge treated each item as if it were their own."

Patience and Understanding

"They never rushed us. They understood that saying goodbye to a home of 40 years takes time, and they gave us that time without question."

Professional Expertise

"From navigating the HKK paperwork to setting up the new flat exactly as we wanted — the expertise and care shown throughout the whole process was exceptional."

Barrier-Free Moving: More Than Just Transport

True barrier-free moving involves a comprehensive review of the entire relocation journey — not just the physical transport between two addresses. It requires advance planning and site visits to confirm accessibility at both ends.



Each dimension must be assessed and planned for in advance. Butler Umzüge GmbH conducts a thorough pre-move site assessment for all senior and accessible relocations.

Handling Medical Equipment Safely

Our Protocol

Medical equipment requires a handling protocol that goes well beyond standard removal practice. Our teams are trained to identify, pack, transport, and reinstall medical devices with the precision and care that patient safety demands — in full coordination with the client's healthcare team.

Equipment We Regularly Handle

- Electrically adjustable hospital beds
- Oxygen concentrators and CPAP devices
- Hoists, ceiling track systems, and transfer aids
- Mobility scooters, rollators, and wheelchairs
- Stairlifts (disassembly and reinstallation)
- Monitoring and emergency call equipment

Moving to a Nursing Home: A Special Transition

The transition into a nursing home (Pflegeheim) or assisted living facility is among the most emotionally significant moves a person will ever make. It requires a moving team that understands the weight of this moment and approaches it accordingly — with kindness, patience, and absolute professionalism. Butler Umzüge GmbH has extensive experience in supporting this type of transition, working closely with families and care facility staff to ensure arrival day is as warm and welcoming as possible.



Downsizing with Confidence

Many seniors choose to downsize — moving from a large family home into a smaller, more manageable flat or senior residence. This can be a positive and liberating experience when handled thoughtfully, but it requires careful planning around what to take, what to store, and how to create a familiar, comfortable feel in a smaller space.

Space Planning

Our team helps you visualise and plan your new space before moving day, ensuring only what fits and is needed makes the journey.

Sensitive Sorting

We support the decluttering process with patience and empathy, never pressuring decisions and always respecting the client's pace.

Familiar Setup

In the new home, we arrange furniture and personal items to recreate a sense of familiarity and comfort from day one.

Supporting Family Members and Caregivers

A senior's move is rarely just the senior's move. Family members and professional caregivers are deeply involved — and often carry significant stress and responsibility throughout the process. Butler Umzüge GmbH actively supports the whole support network, not just the individual being moved.

We maintain open communication with family members, provide regular updates during the moving day, and are always available to answer questions or address concerns as they arise. Caregivers are included in pre-move planning to ensure care continuity is never compromised.

Our Commitment to Families

- Single point of contact throughout the process
- Regular progress updates on moving day
- Flexible scheduling around care appointments
- Assistance completing HKK application documents
- Post-move follow-up to confirm all is well



Free Moving Cost Estimate — No Obligation

Every enquiry to Butler Umzüge GmbH begins with a **free, detailed, no-obligation moving cost estimate**. This estimate is prepared specifically to meet the requirements of HKK and Pflegekasse reimbursement applications — ensuring it is not just a quote, but a document that actively supports your insurance claim. There is no commitment required to receive it, and our team will talk you through every line item so you fully understand what is included.

Your Moving Cost Estimate: What to Expect

Initial Contact

Call, email, or visit us. We gather key details about your move — origin, destination, volume, and any specific needs.

1

Estimate Prepared

A detailed, itemised written estimate is produced — formatted to meet HKK/Pflegekasse submission requirements.

3

2

Site Assessment

For larger or specialist moves, we conduct an in-person or virtual assessment of your current home to ensure full accuracy.

4

Review & Confirm

We walk you through the estimate together, answer any questions, and adjust the scope if needed before you decide.

CHAPTER 7

Key Takeaways

Everything you need to remember — summarised clearly for seniors, families, and care professionals.

What Every Senior and Family Should Know

You Are Not Alone

Specialist senior movers like Butler Umzüge GmbH exist precisely to support you through this transition — emotionally and practically.

Financial Help Is Available

HKK and the Pflegekasse may significantly reduce your moving costs — but you must apply before the move, with proper documentation.

Plan Early

Eight to twelve weeks of lead time transforms a stressful move into a well-managed, dignified transition for all involved.

Communicate Everything

Your specific needs — physical, medical, emotional — should be shared openly with your moving team. No detail is too small.

The Butler Umzüge Promise

Mit Vertrauen Umziehen. Moving with Trust. This is not just our tagline — it is the standard we hold ourselves to in every consultation, every move, and every interaction with our senior clients and their families.

When you choose Butler Umzüge GmbH, you choose a team that combines professional excellence with genuine human care. We are proud to be a trusted partner for some of life's most significant transitions — and we take that responsibility seriously, every single day.



Reach Us — We Are Here to Help

Butler Umzüge GmbH

Address: Alt-Friedrichsfelde 90, 10315 Berlin

Telephone: 030 845 188 55





Email: Info@Butler-Umzuege.de

Website: www.Butler-Umzuege.de

Opening Hours: Monday–Saturday, 08:00–22:00

Whether you have a simple question or are ready to book, our friendly team is always available to assist. Your first consultation and cost estimate are completely free and without obligation.

Get Started Today

-  Call us: 030 845 188 55
-  Email us for a free quote
-  Visit our website for more information
-  Visit us in Berlin-Lichtenberg

We look forward to supporting you and your family through this important step.

A New Chapter — With Confidence and Care

Moving in later life, or when care is needed, does not have to be a source of stress or uncertainty. With the right professional partner in Butler Umzüge GmbH and the right financial support from HKK care insurance, this transition can become something positive — the beginning of a safer, more comfortable, more supported chapter of life.

We wish you and your loved ones every success in your move. **Mit Vertrauen Umziehen.**

